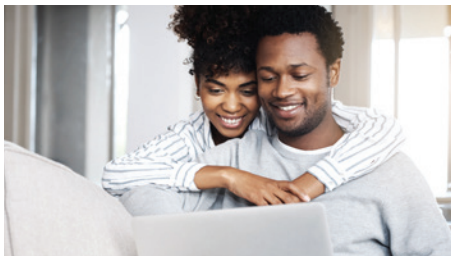


# QUALITY CARE. AFFORDABILITY. IT'S ALL RIGHT HERE.

## Cigna **SureFit**—South Florida

It's a health plan designed to be more personal and more affordable. Cigna SureFit® is built around a local network of quality doctors and hospitals in your community who work together for your health and well-being, to provide coordinated care and help lower costs.

### Finding care in your Cigna SureFit—South Florida network



#### Choose an in-network PCP

When you enroll in the Cigna SureFit health plan, you and each covered family member must choose an in-network primary care provider (PCP). If you don't, we will assign one to you. You can change your PCP at any time by **calling your Cigna One Guide® team** or visiting **myCigna.com®**.



#### PCP coordinates care

Your PCP is responsible for coordinating your care and for directing you to an in-network specialist.<sup>1</sup> They will collaborate with in-network specialists and hospitals to deliver whole-health care, as a team. You must stay in-network (except for urgent or emergency care<sup>2</sup>); otherwise, you may be responsible for the full cost of your care.



#### Access care

Your local network gives you access to more than 13,000 in-network primary care and specialty providers, hospitals and other facilities.<sup>3</sup> To find in-network providers, go to **myCigna.com** or **call your Cigna One Guide team**. During enrollment, go to **Cigna.com**.

[See back for more information.](#)

**Together, all the way.®**



Offered by: Cigna Health and Life Insurance Company.

# Cigna **SureFit**—South Florida offers access to **13,000+** providers,<sup>3</sup> including:

## Primary Care Physician groups:

- › Baptist Health Quality Network
- › Cleveland Clinic Physician Group
- › Holy Cross Physician Partners
- › Memorial Health Network
- › Orange Accountable Care of South Florida
- › Palm Beach Accountable Care Organization
- › Pediatric Associates
- › PrimeHealth Physicians
- › Sunrise Medical Group
- › Tenet Florida Physicians Services
- › Tenet Health System
- › University of Miami Physician Group

## Hospital systems:

- › Associates MD Medical Group
- › Baptist Health South Florida
- › Bethesda Memorial Hospital
- › Boca Raton Regional Hospital
- › Broward Health
- › Cleveland Clinic Florida
- › Coral Gables Hospital
- › Delray Medical Center
- › Good Samaritan Medical Center
- › Hialeah Hospital
- › Holy Cross Hospital
- › Jackson Health System
- › Jupiter Medical Center
- › Martin Health System
- › Medical Specialists of the Palm Beaches
- › Memorial Healthcare System
- › Mount Sinai Medical Center
- › North Shore Medical Center
- › North Shore Medical Center – FMC
- › Palm Beach Gardens Medical Center
- › Palmetto General Hospital
- › St. Mary's Hospital
- › Tenet Hospital
- › University of Miami Health System
- › Wellington Regional Medical Center
- › West Boca Medical Center

## 24/7/365 VIRTUAL CARE

On-demand access to U.S.-based doctors by phone or video.<sup>4</sup> Register through [myCigna.com](https://myCigna.com).

## URGENT AND EMERGENCY CARE

Access to thousands of urgent care facilities,<sup>3</sup> and worldwide coverage for emergency care.<sup>2</sup>

## CIGNA ONE GUIDE SERVICE IS HERE TO HELP

Our highly personalized, intelligent support can help you find in-network providers, choose a PCP and understand how to get the most out of your plan.

### DURING ENROLLMENT

Call **855.244.6216**  
or go to **Cigna.com**

### ONCE YOUR PLAN BEGINS

Call the number on  
the back of your  
ID card

Go to  
**myCigna.com**

Download the  
**myCigna® App<sup>5</sup>**



1. Except to see an in-network OBGYN or for behavioral health services.

2. For emergency and urgent care services as defined by your plan documents.

3. As of April 2021. Subject to change. For the most up-to-date listing of providers and hospitals visit Cigna.com.

4. Cigna provides access to virtual care through national telehealth providers as part of your plan. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers. This service is separate from your health plan's network and may not be available in all areas. A Primary Care Provider referral is not required for this service.

5. The downloading and use of the myCigna app is subject to the terms and conditions of the app and the online store from which it is downloaded. Standard mobile phone carrier and data charges apply.

The providers that participate in the Cigna network are independent contractors solely responsible for the treatment provided to their patients. They are not agents of Cigna.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and complete details of coverage, contact your Cigna representative.

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